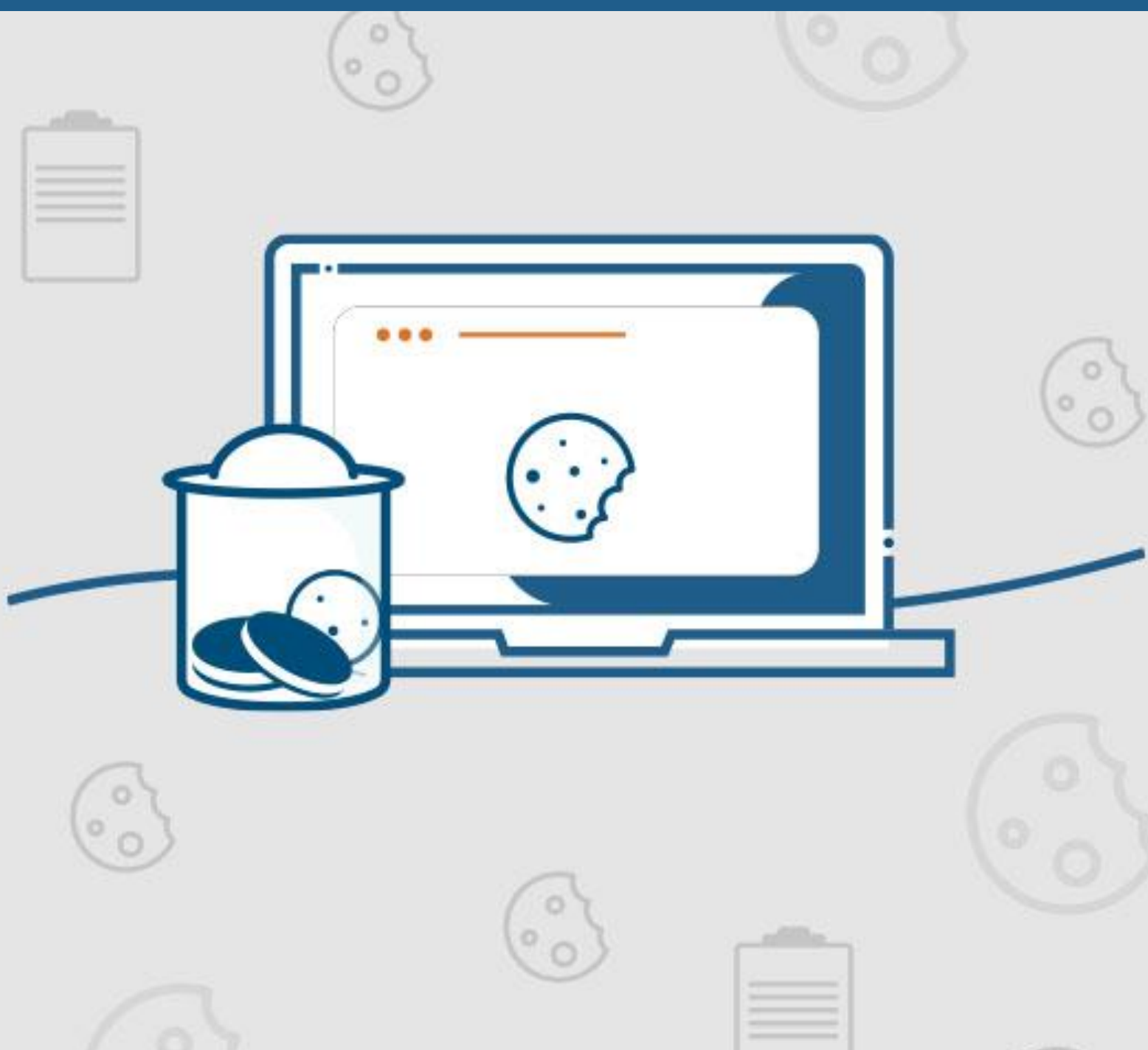




## WEBSITE COOKIE POLICY



## SECTION II – POLICY

### 1. About Cookies

Cookies are small text files stored on your device (computer, tablet, or mobile) that help websites provide a more personalized and efficient browsing experience. Cookies allow web applications to tailor their operations to your preferences by collecting and storing data about your interactions with the website.

Cookies generally fall into two categories:

- **Session Cookies:**  
Temporary cookies that expire once you close your browser or end your session.
- **Persistent Cookies:**  
Cookies that remain stored on your device for a set period or until manually deleted.  
CCPL utilizes both session and persistent cookies to enhance user experience and improve website functionality.

### 2. Purpose of Cookies

At CCPL, cookies are used to:

- Enhance user experience by tailoring the website to user preferences.
- Analyze web traffic and user behavior to improve the overall quality of our services.
- Support secure login and functionality across the site.

### 3. Types of Cookies Used

CCPL uses two types of cookies:

1. **First-Party Cookies:** Directly set by CCPL's website for internal purposes like session management and personalization.
2. **Third-Party Cookies:** Set by partners or subsidiaries for purposes such as analytics, advertising, and social media integration.

We also use pixel tags (clear gifs) to collect aggregated data on user behavior, supporting promotional activities and improving site development.

## 4. Categories of Cookies

Type of Cookie	Function	Does It Collect Personal Data?	Impact If Disabled
Necessary	Enables core functionalities such as navigation and access to secure areas.	No	Website functionality may be impaired.
Performance	Collects data on website usage to identify performance issues and improve user experience.	No, data is aggregated anonymously.	Insights to improve website performance may be limited.
Functionality	Remembers user preferences (e.g., language, region) to offer a personalized experience.	Yes, may include identifiable information like names.	Personalized features may not work, restricting experience.
Targeting/Advertising	Tracks user activity for delivering relevant content and targeted ads; measures advertising effectiveness.	Yes, may collect IP addresses.	Ads may be less relevant; tracking will be limited.

## 5. How We Use Cookies

CCPL uses cookies for the following purposes:

- To monitor website usage and optimize its performance.
- To remember user preferences and maintain session integrity.
- To provide secure login and navigation across different areas of the website.
- To compile anonymous, aggregated statistics for analysis and improvement.
- To support live chat functionality and capture responses to surveys or questionnaires.

Cookies used by CCPL do not store sensitive personally identifiable information but may use IP addresses to approximate user locations.

## 6. Managing Cookies

When you first visit CCPL's website, you will be asked to consent to the use of cookies. If you decline:

- Essential cookies for website functionality will still be active.
- Certain features or functionalities may not work as intended.

You can manage or delete cookies at any time through your browser settings. For detailed instructions, refer to your browser's help section or use cookie management tools like Google Analytics opt-out options.

### **External Resources for Cookie Management:**

- Google Analytics Opt-Out
- Google Privacy Policy

## 7. Updates to the Cookie Policy

CCPL regularly reviews and updates this Cookie Policy to reflect changes in legal requirements, technology, or business practices. Updates will be posted on our website with the date of the latest revision.

**Last Updated:** 13/06/2024

For questions regarding this policy, please contact our Data Protection Officer at [dpo@cisocybersecurity.com](mailto:dpo@cisocybersecurity.com).

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